

Lori Teragawachi, Ed.D.

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Summary

Over 25 years of diverse experience in training and people development, organizational effectiveness, public policy and leadership roles in a variety of business cultures. Energetic, organized and proficient leader accustomed to fast-paced changing environments, with proven abilities to support organizational goals, develop people, and get results. Specific areas of expertise include:

Leadership Development	Project Coordination
Needs Assessment/Program Evaluation	Coordination of International Programs
Group Facilitation	Training/Staff Development
Strategic Planning/Business Planning	Balanced Scorecards/Performance Measures

Accomplishments

Organizational Effectiveness Consultant/Facilitator:

- Facilitated 7 Habits for Highly Effective Managers for over 1000 individuals of Maui County over a five year period.
- Director of the year-long leadership program Ka Ipu Kukui Fellows graduating 97 individuals over an eight year period.
- Internal and external consultant serving approximately 400 client companies with training and organizational development solutions in the state of Florida, South Carolina, Georgia, Alabama, and Tennessee.
- Designed and developed strategy for promoting training and organizational development solutions for clients partnered within a Professional Employer Organization (PEO) environment.
- Developed and facilitated strategic planning retreats for profit and non-profit organizations.
- Designed Leadership Development/Succession Strategy for leaders within an organization that is in alignment to the organization's mission, vision and goals.
- Developed and piloted a 13-day Leadership Development Program designed for potential leaders within the organization.
- Introduced a blended technology/facilitation approach with development of soft skills.
- Certified facilitator since 1996 on FranklinCovey's 7 Habits of Highly Effective People, Leadership Greatness, Focus-Achieving Your Highest Priorities, Building Trust, Presentation Advantage, and 4 Disciplines of Execution workshops.
- Certified facilitator for Personnel Decisions International's Leadership Essentials workshops and Profilor (360-degree feedback tool).

- Certified facilitator for Business Processes Inc.'s Systematic Teamwork, a critical thinking workshop.
- Certified facilitator for Odyssey activities, experiential learning events that address leadership skills, communication, team building, and problem solving.
- Certified facilitator of "Zodiak" the Game of Business Finance and Strategy by Paradigm Learning.
- Conducted numerous need assessments utilizing special skills in "front end needs analysis" and "gap analysis" when developing appropriate training solutions or organizational changes.
- Completed ROI studies for leadership programs with results of \$3.02 for every dollar spent.
- Assisted an organization with becoming an Authorized Provider of Continuing Education Credits (IACET).
- Authored language arts and social studies curriculum for community based education. Popularity of the course prompted a feature article in the Denver Post.
- Workshop presenter for developing Strategic and Business Plans, Diversity, and Communication Skills.
- Facilitated the development of Strategic Plans and Business Plans for the division of Emergency Services in Sarasota County.

Relationship Developer/Synergy Outcome Successes:

- As Director of the Maui Language Institute, supported the revamping of the curriculum and program structure to enhance retention and recruitment for the program.
- Solidified two academic exchange agreements with 2 international universities. (Saga Women's College & University of Toyama)
- Facilitated a 14 day student recruitment trip to Japan visiting 10 universities, with the initial outcome of 8 potential short term programs in the coming year.
- Managed a multi-million dollar capital budget determining its allocation amongst growth, rehabilitation, and special projects; increasing quality service for telecommunications customers.
- Implemented "Quality Teams" eliminating roadblocks to quality customer service. Built teamwork and loyalty of union employees through open communications, empowerment, and recognition of successes. Eliminated an on-going five-year backlog problem within a year.
- Coordinated the first education network for New Mexico's 23 institutions of higher education, addressing issues regarding statewide articulation that resulted in specific recommendations for sponsor by the Legislative Education Committee.
- Designed and implemented campaign strategy for three political campaigns. Analyzed demographics, historical results and door to door interviews with thousands of voters. Managed a volunteer group of 200 individuals. Produced literature and advertising strategy.

Current Board Involvement

Maui Economic Opportunity - Business Development Center Board Member
Maui County Sister Cities Foundation Board
Ka Ipu Kukui Fellows – Steering Committee Member

Professional Experience

Lori Teragawachi LLC (established July 2015) Business Consultant/Facilitator	Present
University of Hawaii Maui College Director, Office of Continuing Education & Training, & Director, Maui Language Institute, & Director, Ka Ipu Kukui Leadership Program Kahului, HI	2006 - 2015
Advantec Director of Training & Development, Tampa, FL	2005 - 2006
Sarasota County Government – Emergency Services Manager, Strategic Planning, Sarasota, FL	2002 - 2005
Staff Leasing Director, Organizational Effectiveness/Leadership Dev. Manager, People Development Division, Bradenton, FL Manager, Organizational Effectiveness, Bradenton, FL	2001 - 2002 2000 – 2001 1997 – 1999
SouthTrust Bank Officer/Trainer, Sarasota, FL	1996
Self Employed Education/Business Consultant, Palmetto, FL	1995 – 1996
U S West Communications (Hired into the Fast Track Management Development Program) Manager, Technologies Institute, Bellevue, WA Manager, Network & Technology Services, ABQ. NM Manager, Public Relations/Public Policy, ABQ. NM Manager, Network Services, Denver, CO	1995 1990 – 1994 1988 – 1990 1987 – 1988
Laubo Corporations/Restaurant Group of New Mexico Director of Employee Training & Staff Development	1987
Citicorp, Citibank NA, New York, NY Southwest Regional Trainer Credit Services	1985 – 1986
Entre Computer Corporation, ABQ. NM Sales/Marketing Consultant & Trainer/Support Rep.	1983 – 1985
GRW Corporation of New Mexico & Texas Director of Training & Sales Support	1983
Aspen Tree Academy, Albuquerque, NM Head Teacher/Curriculum Development	1983 (summer)
Asbury School, Albuquerque, NM Teacher – Grades 6 – 12	1982

Aurora Public Schools, Aurora, CO

Teacher/Department Chair – Alternative Program

1979 – 1981

Education

Doctor of Education Curriculum & Instruction
University of Sarasota, Sarasota, FL

Masters of Education Administration & Curriculum Development
Indiana University, Bloomington, IN

Masters Business Administration
University of Phoenix (Completed 24 credits)

Bachelors of Secondary Education
University of Hawaii, Honolulu, HI